

The **SGD** Report

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It has been our goal for many years to carefully grow *SGD* without sacrificing our quality of service. A great opportunity presented itself recently and we are pleased to announce an acquisition:

Acclamation Insurance Management Services (AIMS), headquartered in Sacramento, CA, is a recognized leader in providing claims administration services to self-insured's and public entities. AIMS has also provided claims investigation and adjusting services to insurers since 1973.

Recently AIMS decided to concentrate solely on claims administration and managed care services. We have agreed to acquire their claims adjusting book of business, including their outstanding personnel.

In order to service this new business *SGD* is opening an Orange County branch office on September 1st. The office will be located at:

5300 Orange Ave., Suite 211
Cypress, CA 90630

The office will be managed by Kimberley Hickey, who has been the Director of Field Claim Services at AIMS since 2000. Kim has over 25 years of experience in all aspects of property and casualty claim handling. Her expertise includes policy contracts, investigation, damage evaluations, legal issues and settlement negotiations. She will be an outstanding addition to the *SGD* management team.

With the addition of our new Orange County office, SGD now has four offices in the state including Los Angeles (Northridge), San Francisco (Pleasant Hill) and San Diego.

We also expect to add new service locations in San Bernardino/Riverside, San Jose, and Eureka to those currently in Sacramento and Carpinteria.

The addition of AIMS claims adjusters and investigators will allow us to increase our ability to provide liability and property services throughout California.

While we are excited to have this opportunity to grow our company, I want to assure you that the choice to do so was made with careful consideration to maintaining the quality service you have come to expect. In this case, being able to acquire this respected division of AIMS was decidedly easier with incorporation of the quality claims personnel that we are able to add to the SGD family.

We want to be your claims partner in California. Please do not hesitate to contact me at any time to discuss your needs.

Peter Schifrin



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If you have any questions or issues you want addressed, want to submit a claim or just say hello, please call, fax or E-mail us at claims@sgdinc.com