



Insurance Adjusters • Investigators • Administrators

## **SGD Acquires Southwest Claims Service**

Schiffrin, Gagnon & Dickey (SGD), a provider of California statewide claims adjusting and investigation services and nationwide claims administration has acquired Southwest Claims Service of Simi Valley, California.

Southwest Claims Service was established in 1985 and has provided claims handling services to insurers and self-insured's with distinction for over 24 years. The synergy of both companies has created a more robust and effective organization...all of which benefit our clientele.

Douglas Jackson, RPA has over 30 years of insurance claims experience. He has worked for both commercial and homeowners insurance carriers. Mr. Jackson is the past president of the California Association of Independent Insurance Adjusters. During his time on the executive board he was instrumental in the creation of the SEED (Seminar for the Evaluation of Earthquake Damage) program to assist adjusters in complying with California earthquake certification requirements.

Mr. Jackson is also the president of the Society of Registered Professional Adjusters. Mr. Jackson was part of a team assembled by the California Department of Insurance to write the new test for adjuster licensing. Mr. Jackson was the 2008 Claims Professional of the Year.

Rex Teffeteller, CPCU is a multi-line adjuster with an emphasis on residential and commercial property. Rex has over 30 years of claims experience.

Elaine Jackson is a general liability specialist with over 30 years of industry experience. Elaine regularly handles high value personal injury and suspicious claims.

SGD is very pleased to add the knowledge and experience of these claims professionals to their staff. Please visit [www.sgdinc.com](http://www.sgdinc.com) for more information.

## **SGD can handle your claims from the smallest to the largest!**

- Bodily Injury
- Construction Defect
- Cargo
- Workers Compensation
- Auto, Truck, and Heavy Equipment
- Residential and Commercial Property
- Jewelers Block & Fine Arts
- Fraud Investigation  
Surveillance and Subrosa



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If you have any questions or issues you want addressed, want to submit a claim or just say hello, please call, fax or E-mail us at [claims@sgdinc.com](mailto:claims@sgdinc.com)