



SCHIFRIN, GAGNON & DICKEY, INC.

Insurance Adjusters
Investigators – Administrators

SERVICING OUR CLIENTS SINCE

1975

ASSIGN@SGDINC.COM

800-SGD-CLAIM

www.SGDinc.com

980 Enchanted Way, Suite 105
Simi Valley, CA 93605



OUR PROMISE

SERVICE

SGD strives to outperform the competition. We provide a level of service that exceeds our clients' expectations. We pride ourselves in handling a wide variety of claims in an exceptional manner. Our staff of experienced claims professionals knows that prompt, intelligent and cost effective claims handling is the key to our success.

GUARANTEE

We guarantee our clients satisfaction. We encourage feedback and want to do whatever we can to satisfy the unique requirements of our clients.

DEPENDABILITY

SGD has been in business since 1975. Since that time we have developed an excellent reputation for providing dependable, quality claims handling. We are family owned and operated.



California Adjuster's License Number: 2607896
California Investigator's License Number: PI 9013
Arizona Adjuster's License Number: 1800000937
Florida Adjuster's License Number: W839486

OUR TEAM

For decades, Schiffrin, Gagnon & Dickey has provided high quality claims investigation, adjustment and administration. SGD's staff of experienced and highly trained adjusters and investigators handle a wide variety of claims. We take time to provide attentive and detailed service. Our clients appreciate the extra level of service that we give each claim.



Peter H. Schiffrin, RPA
President and CEO
With SGD since 1984



Richard Kern
Partner/Regional Manager
With SGD since 1987



Rebecca Lucas
VP Property & TPA Operations
With SGD since 2004



Misty Williams
Property Claims Manager
With SGD since 2004



Michelle Black
Office Manager
With SGD since 2005



Kris Huff
Subrogation Manager
With SGD since 2006



Kimberley Hickey
VP IA Services
With SGD since 2009



James Alandy
Claims Supervisor
With SGD since 2019



Ian Santos
Account Manager
With SGD since 2022



Monica Diaz
Operations Manager
With SGD since 2023

OUR CLAIMS SERVICES



CLAIMS INVESTIGATION AND ADJUSTMENT

We have a history of handling a wide variety of claims. Our staff is proficient in many claim types including:

- Auto, Truck and Heavy Equipment
- Bodily Injury
- Cannabis
- Cargo
- Commercial Property
- Construction Defect
- Entertainment
- Fine Arts
- Fraud
- Garage Keepers Legal Liability
- General Liability
- High-Value Property
- Homeowners
- Inland Marine
- Jewelers Block
- Marine
- Personal Article Floaters
- Pre-Risk Surveys
- Product Liability
- Professional Liability
- Security/Crowd Control
- Trial Preparation



CLAIMS ADMINISTRATION

We can create a program to handle a few claims or a few thousand claims. Our claims administration services include:

- Complete claim handling from initial reporting to conclusion
- File Audits
- Subrogation Recovery
- Representation at Settlement Conferences and Mediations
- Production of Loss Runs and Bordereau
- On-Line Access to our Claims System



CATASTROPHE CLAIMS

- On-Site CAT Manager
- Commercial, Residential Losses
- Truck, Cargo, Auto Losses



SUBROGATION

- Dedicated Recovery Team
- Nationwide Coverage
- Documented Results



OUR LOCATIONS

HOME OFFICE

Los Angeles

980 Enchanted Way, Suite 105
Simi Valley, CA 93605
800-743-2524 | Fax: 866-749-7932
assign@sgdinc.com

SATELLITE LOCATIONS

Fresno
Orange County
Sacramento
San Jose
Santa Barbara
San Bernardino/Riverside

REGIONAL OFFICES

San Francisco Area

3478 Buskirk Avenue, Suite 1000
Pleasant Hill, CA 94523
800-743-2524 | Fax: 925-849-1599
sgdsf@sgdinc.com

San Diego

3914 Murphy Canyon Road, Suite A150
San Diego, CA 92123-4414
800-743-2524 | Fax: 858-256-0315
sgdsd@sgdinc.com

Florida Area

111 W. Central Avenue, #2904
Winter Haven, FL 33880-9998
800-743-2524
assign@sgdinc.com



We take our work seriously - but we know how to have fun too! Our "traditional" holiday greetings are our way to show our fun side, while wishing our trusted clients a happy holiday season.

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