



## SCHIFRIN, GAGNON & DICKEY, INC.

Insurance Adjusters  
Investigators - Administrators

SERVICING OUR CLIENTS SINCE

# 1975

[ASSIGN@SGDINC.COM](mailto:ASSIGN@SGDINC.COM)

800-SGD-CLAIM

[www.SGDinc.com](http://www.SGDinc.com)

980 Enchanted Way, Suite 105  
Simi Valley, CA 93605



# OUR PROMISE

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## **SERVICE**


SGD strives to outperform the competition. We provide a level of service that exceeds our clients' expectations. We pride ourselves in handling a wide variety of claims in an exceptional manner. Our staff of experienced claims professionals knows that prompt, intelligent and cost effective claims handling is the key to our success.

## **GUARANTEE**

We guarantee our clients satisfaction. We encourage feedback and want to do whatever we can to satisfy the unique requirements of our clients.

## **DEPENDABILITY**

SGD has been in business since 1975. Since that time we have developed an excellent reputation for providing dependable, quality claims handling. We are family owned and operated.



California Adjuster's License Number: 2607896  
California Investigator's License Number: PI 9013  
Arizona Adjuster's License Number: 1800000937  
Florida Adjuster's License Number: W839486

# OUR TEAM

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For decades, Schiffrin, Gagnon & Dickey has provided high quality claims investigation, adjustment and administration. SGD's staff of experienced and highly trained adjusters and investigators handle a wide variety of claims. We take time to provide attentive and detailed service. Our clients appreciate the extra level of service that we give each claim.



**Peter H. Schiffrin, RPA**  
President and CEO  
*With SGD since 1984*



**Rebecca Lucas**  
VP Property & TPA Operations  
*With SGD since 2004*



**Misty Williams**  
Property Claims Manager  
*With SGD since 2004*



**Michelle Black**  
Office Manager  
*With SGD since 2005*



**Kris Huff**  
Subrogation Manager  
*With SGD since 2006*



**Kimberley Hickey**  
VP IA Services  
*With SGD since 2009*



**James Alandy**  
Claims Supervisor  
*With SGD since 2019*



**Ian Santos**  
Account Manager  
*With SGD since 2022*



**Monica Diaz**  
Operations Manager  
*With SGD since 2023*

# OUR CLAIMS SERVICES



## CLAIMS INVESTIGATION AND ADJUSTMENT

We have a history of handling a wide variety of claims. Our staff is proficient in many claim types including:

- Auto, Truck and Heavy Equipment
- Bodily Injury
- Cannabis
- Cargo
- Commercial Property
- Construction Defect
- Entertainment
- Fine Arts
- Fraud
- Garage Keepers Legal Liability
- General Liability
- High-Value Property
- Homeowners
- Inland Marine
- Jewelers Block
- Marine
- Personal Article Floaters
- Pre-Risk Surveys
- Product Liability
- Professional Liability
- Security/Crowd Control
- Trial Preparation



## CLAIMS ADMINISTRATION

We can create a program to handle a few claims or a few thousand claims. Our claims administration services include:

- Complete claim handling from initial reporting to conclusion
- File Audits
- Subrogation Recovery
- Representation at Settlement Conferences and Mediations
- Production of Loss Runs and Bordereau
- On-Line Access to our Claims System



## CATASTROPHE CLAIMS

- On-Site CAT Manager
- Commercial, Residential Losses
- Truck, Cargo, Auto Losses



## SUBROGATION

- Dedicated Recovery Team
- Nationwide Coverage
- Documented Results



# OUR LOCATIONS

## HOME OFFICE

### Los Angeles

980 Enchanted Way, Suite 105  
Simi Valley, CA 93605  
800-743-2524 | Fax: 866-749-7932  
assign@sgdinc.com

## SATELLITE LOCATIONS

Fresno  
Orange County  
Sacramento  
San Jose  
Santa Barbara  
San Bernardino/Riverside

## REGIONAL OFFICES

### San Francisco Area

3478 Buskirk Avenue, Suite 1000  
Pleasant Hill, CA 94523  
800-743-2524 | Fax: 925-849-1599  
sgdsf@sgdinc.com

### San Diego

3914 Murphy Canyon Road, Suite A150  
San Diego, CA 92123-4414  
800-743-2524 | Fax: 858-256-0315  
sgdsd@sgdinc.com

### Florida Area

111 W. Central Avenue, #2904  
Winter Haven, FL 33880-9998  
800-743-2524  
assign@sgdinc.com



*We take our work seriously - but we know how to have fun too! Our "traditional" holiday greetings are our way to show our fun side, while wishing our trusted clients a happy holiday season.*

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